

Simon Hagens
Director, Benefits Realization & Quality Improvement

Simon Hagens is the Director, Benefits Realization & Quality Improvement at Canada Health Infoway, providing pan-Canadian leadership for Change Management, Adoption Targets and Benefits Evaluation. In his six years with *Infoway*, Simon's largest contribution has been the development and implementation of the Benefits Evaluation strategy. Prior to *Infoway*, Simon has been a manager in a primary care and community health organization, where he led the implementation of an electronic medical record system. As a market researcher in the pharmaceutical industry, Simon applied a variety of qualitative and quantitative research approaches to provide intelligence and recommendations for marketing major products. Simon holds a B.Sc from the University of Guelph and an MBA from McGill University, and has over 10 years of healthcare experience.